

**ADA/ACCESSIBILITY**

ADA/Accessible seating is located throughout the Macon Coliseum. Accessible parking is available on the northside of the parking lot, near the box office. Must have permit displayed.

ADDRESS

200 Coliseum Drive
Macon, GA 31217

ALCOHOL

Alcohol is available for purchase at most Macon Coliseum events. Patrons purchasing alcohol must be 21 years of age or older and have a valid ID.

ANIMALS

Animals are not allowed. Exceptions will be made for service animals.

BANNERS

Banners and signs are permitted at Macon Mayhem games but must abide by the following guidelines:

- Banners cannot be in poor taste, inappropriate, or offensive.
- Banners can be no larger than what is able to be held by one person.
- Banners cannot obstruct the view of any patron.
- Banners cannot obstruct any stadium signage or other necessary marking.
- Banners cannot present a safety hazard.
- Banners of a commercial or personal business nature are not permitted without specific permission of building management.
- Banners cannot be affixed to poles or sticks.

Banners and signs are not permitted at any other events unless otherwise expressly permitted on the corresponding event page.

CAMERA POLICY

Restrictions on the use of still cameras vary by event. The event promoter or artist dictates whether still cameras are allowed. No still cameras with removable lenses or lenses longer than 4" are allowed.

Please call in advance to get additional camera-policy information prior to a specific show at 478-803-1593. Video and recording equipment of any kind are strictly prohibited.

CLEANING SERVICES

Any guests requesting cleaning services please notify a Guest Service Representative.

CODE OF CONDUCT

Macon Coliseum staff will proactively support an environment free from the following behaviors:

- Sitting in a location other than the guest's ticketed seat.
- Behavior that is unruly, disruptive or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment that results in irresponsible behavior.
- Foul or abusive language or obscene gestures.
- Interference with event progress.
- Failure to follow instructions of building personnel.
- Verbal or physical harassment of Macon Coliseum guests and staff members.

COMPLAINTS

Guests who wish to enter a complaint can email MCP-Info@spectraxp.com

CONCESSIONS

There are eight concession stands located in the facility. Five are located on the main concourses and two are located on the floor. The stands located on the floor are not open during Macon Mayhem games or other select events. Must be 21 or older to purchase alcohol with valid ID.

Cherry St. Scoops operates a location in the Macon Coliseum serving ice cream and other dessert options.

DOORS OPEN TIME

The doors generally open one (1) hour prior to the scheduled game/event time. This may vary, depending on the event. Guests are encouraged to come early to avoid delays. Once a patron leaves the Macon Coliseum during an event, there is no reentry permitted unless another ticket is purchased.

ELEVATORS

There is one elevator in Macon Coliseum, located behind section 113.

FIRST AID

There is a certified EMT on site for all Macon Coliseum public events. For assistance, please locate the closet member of our event staff.

LOST AND FOUND

All found items are turned into the Main Office. Please call us at 478-803-1593 if you're inquiring after the event has ended.

MERCHANDISE

The Macon Mayhem operate The Mac Shack during home games, located in the lobby of the facility. For other events at the Macon Coliseum, merchandise availability and location varies.

PARKING

The Macon Coliseum has on-site parking available. The cost is \$5.00 for Macon Mayhem games and \$10.00 for all other events, cash or credit card only at the gate.

PROHIBITED ITEMS

- Any bags over the size of 8.5"x5.5" clutch unless a single pocket, clear bag is used. Please review the [Clear Bag Policy](#) for more information.
- Cameras with professional lenses larger than 4 inches or removable lenses, tripods, monopods, and all other professional video and audio recording equipment
- Illegal drugs
- Large umbrellas [anything longer than 18" when fully collapsed is not allowed]
- Laser pointers, aerosol cans, and noise makers
- Outside food and beverage
- Bottles, Cans, or Coolers
- Distribution of unapproved promotional material
- Balloons
- Weapons or firearms*

*The Macon Coliseum is a government owned facility. Access is controlled by security.

Weapons/firearms are not permitted in these facilities. You may not carry or possess a weapon/firearm in this building. Violation of this prohibition may result in criminal prosecution. Exceptions extended to off-duty or retired law enforcement officers who can carry service weapons as long as they have proper credentials, enter the main entrance, and check in with our security supervisor.

RE-ENTRY INTO MACON COLISEUM

Macon Coliseum maintains a strict no re-entry policy for all events.

RESTROOMS

- Two (2) men's and two (2) women's restrooms located on the Northside Concourse
- Two (2) men's and two (2) women's restrooms located on the Southside Concourse
- One (1) family restroom located in the lobby

SMOKING/TOBACCO POLICY

Smoking and vaping are strictly prohibited inside the Macon Coliseum. A designated smoking area is available outside, on the north side of the building. No smoking allowed within 20 feet of the venue.

STROLLER POLICY

We strongly recommend strollers not be brought into the venue, as it can be difficult to navigate aisles and seating. If a stroller is needed, please use a collapsible stroller that can fit under your reserved seats and does not block any aisles or create a tripping hazard in walkways.

TICKET OFFICE

The Box Office is open for all in-person ticket sales at the Macon Coliseum on Tuesdays, Thursdays, and Fridays from 10am to 5pm. Box office hours vary on the day of an event, please call 478-751-9232 to verify hours. The Box Office is closed on holidays including, but not limited to the following (unless there is an event): New Year's Day, Martin Luther King Jr. Day, Presidents' Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Thanksgiving, and Christmas. Tickets can only be sold in person or online through Ticketmaster.com. No tickets can be sold over the phone.

In the event you need to pick up tickets or passes from will call, please have your government issued photo ID and credit card available [if tickets were purchased].

TICKET POLICY

All persons (age 2+) must present a ticket to enter the Macon Coliseum. All ticket purchases are final. Please note, some shows may have a different policy, which will be noted on the corresponding event page.

TICKET EXCHANGE POLICY

All ticket purchases are final. No refunds or exchanges.