



### **ADA/ACCESIBILITY**

ADA/Accessible seating is located throughout the Macon Coliseum. Accessible parking is available on Northside of the parking lot, near the box office. Must have permit displayed.

### **ADDRESS**

200 Coliseum Drive  
Macon, GA 31217

### **ALCOHOL**

Alcohol is available for purchase at most Macon Coliseum events. Patrons purchasing alcohol must be 21 years of age or older and have a valid ID.

### **ANIMALS**

Animals are not allowed. Exceptions will be made.

### **BANNERS**

Banners and signs are permitted Macon Mayhem and Georgia Doom games but must abide by the following guidelines:

- Banners cannot be in poor taste, inappropriate, or offensive.
- Banners can be no larger than able to be held by one person.
- Banners cannot obstruct the view of any patron.
- Banners cannot obstruct any stadium signage or other necessary marking.
- Banners cannot present a safety hazard.
- Banners of a commercial or personal business nature are not permitted without specific permission of building management.
- Banners cannot be affixed to poles or sticks.



## **CAMERA POLICY**

Restrictions on the use of still cameras vary by event. The event promoter or artist dictates whether still cameras are allowed. Please call in advance to get additional camera-policy information prior to a specific show at 478-803-1593. Video and recording equipment of any kind are strictly prohibited.

## **CLEANING SERVICES**

Any guests requesting cleaning services please notify a Guest Service Representative.

## **CODE OF CONDUCT**

Macon Coliseum staff will proactively support an environment free from the following behaviors:

- Sitting in a location other than the guest's ticketed seat.
- Behavior that is unruly, disruptive or illegal in nature.
- Intoxication or other signs of alcohol or substance impairment that results in irresponsible behavior.
- Foul or abusive language or obscene gestures.
- Interference with game or event progress.
- Failure to follow instructions of building personnel.
- Verbal or physical harassment of Macon Coliseum guests and staff members.

## **COMPLAINTS**

Guests who wish to enter a complaint can email [MCP-Info@comcastspectacor.com](mailto:MCP-Info@comcastspectacor.com)

## **CONCESSIONS**

There are eight concession stands located in the facility. Five are located on the main concourses and two are located on the floor. The stands located on the floor are not open during Macon Mayhem or Georgia Doom games. Must be 21 or older to purchase alcohol with valid ID.

Cherry St. Scoops operates a location in the Macon Coliseum serving ice cream and other dessert options.

## **DOORS OPEN TIME**

The doors generally open one (1) hour prior to the scheduled game/event time. This may vary, depending on the event. Guests are encouraged to come early to avoid delays. Once a patron leaves the Macon Coliseum during an event, there is no re-entry permitted unless another ticket is purchased.



## **ELEVATORS**

There is one elevator in Macon Coliseum, located behind section 113.

## **FIRST AID**

There is a certified EMT on site for all Macon Coliseum events. For assistance, please locate the closet member of our event staff.

## **LOST AND FOUND**

All found items are turned into the Security Office. Please call us at 478-803-1593 if you're inquiring after the event has ended.

## **MERCHANDISE**

The Macon Mayhem operate The Mac Shack during home games, located in the lobby of the facility. For other events at the Macon Coliseum, merchandise availability and location varies.

## **PARKING**

The Macon Coliseum has on-site parking available. The cost is \$5.00 for Macon Mayhem games and \$10.00 for all other events.

## **PROHIBITED ITEMS**

- Back packs or any oversized bags
- Cameras with professional lenses larger than 4 inches, tripods, monopods, and all other professional video and audio recording equipment
- Illegal drugs
- Large umbrellas
- Laser pointers, aerosol cans, and noise makers
- Outside food and beverage
- Distribution of unapproved promotional material
- Weapons or firearms\*

\*The Macon Coliseum is a government owned facility. Access is controlled by security. Weapons/firearms are not permitted in these facilities. You may not carry or possess a weapon/firearm in this building. Violation of this prohibition may result in criminal prosecution.

## **RE-ENTRY INTO MACON COLISEUM**

Macon Coliseum maintains a strict no re-entry policy for all events.



**RESTROOMS**

- 2 men's and 2 women's restrooms located on the Northside Concourse
- 2 men's and 2 women's restrooms located on the Southside Concourse

**SMOKING/TOBACCO POLICY**

Smoking and vaping are strictly prohibited inside the Macon Coliseum. A designated smoking area is available outside, on the Northside of the building.

**TICKET OFFICE**

Open Monday -Friday from 9am to 5pm. Box office hours vary on the day of an event, please call 478-751-9232 to verify hours.

Closed on the following holidays (unless there is an event): New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.

To pick up tickets, please bring a valid photo ID or the credit card used to purchase the tickets.

**TICKET POLICY**

All persons (age 2+) must present a ticket to enter the Macon Coliseum.

**TICKET EXCHANGE POLICY**

All ticket purchases are final.